

2023

Residential Services Guide



6500 Buena Vista Rd Ione, CA 95640
209-274-2237
www.aceswaste.com



SERVICES

Account:

Just Give Us a Call

Quick &
Convenient!

How to Reach Us

For prompt resolution of service problems or questions about your service:

- Visit www.aceswaste.com where you can view your custom collection schedule, use our Waste Wizard tool, or send an email inquiry.
- Call (209) 274-ACES, fax (209) 274-4308; or
- Visit our office located at 6500 Buena Vista Rd, Lone, CA

Missed Collection?

- Please call (209) 274-ACES within 24 hours to report that your garbage, recycling container has not been serviced.
- If your garbage was missed because of poor weather or road conditions, double your normal amount of garbage will be collected the following week at no additional charge.

Extra Material

- If you are expecting more trash or recycling than usual, call 24 hours prior to your regular collection day to arrange for a pickup of extras. If the lid on your cart does not close, you may be subject to extra charges. Call (209) 274-2237 to schedule and for additional information.

Payment Options

Customers have four convenient ways to pay their garbage bills:

- Set up an secure account at www.aceswaste.com to make online payments.
- By mail, use the envelope provided with your bill.
- Call (209) 274-ACES to make a credit card payment by phone. We accept American Express, Visa, MasterCard, or Discover. We do not accept checks over the phone.
- In person at our ACES office located at 6500 Buena Vista Rd, Lone CA.
- There is a \$25.00 fee for all returned checks
- If your carts are pulled for non-payment, there is a \$50.00 cart return fee when you resume service.

Bear Carts

- 96 gallon bear carts are available for a small monthly rent and deposit.

SERVICES

Continued...

Container Sizes

Containers are available in the following sizes:

- Garbage: 32, 64, 96 gallons (Rates vary based on service area)
- Recycling: 32 gallons is no charge. 64 & 96 gallon recycle carts are available for small monthly rent depending on service area.
- Container dimensions:

Size	Height	Width	Depth	Footprint
32 gal.	38.5"	19.0"	22.0"	2.0 sq. ft.
64 gal.	42.0"	25.5"	27.0"	2.5 sq. ft.
96 gal.	46.5"	26.5"	33.5"	3.0 sq. ft.

Handicap Service

- At no additional cost, customers demonstrating a qualifying handicap supported by a physician's letter describing their inability to place the container at the curb, can have carts serviced at their residence.
- Qualifying handicap service recipients must also provide evidence that no other occupant of the residential premises is physically able to place carts curbside for collection. Services will be reevaluated annually.

Going on Vacation?

Please schedule vacation holds in advance:

- Minimum 2 weeks per hold.
- ACES will pick up your carts if your hold is 4 weeks or longer, they will be redelivered upon your return. Rental charges may apply if your carts are not removed during an extended vacation.
- Call (209)274-ACES for information or go online to www.aceswaste.com

Service During Holidays

There is **NO** collection on **Christmas Day** and **New Year's Day**, collection will occur the following day. Garbage will be collected on all other holidays.



Holiday Treecycling

Christmas trees can be recycled at either the Buena Vista or Pine Grove Transfer Stations or Amador County Airport. Flocked trees will not be recycled.

TOXICS

Household Hazardous Waste



Old/Expired Medication

Remove labels, place in clean zipper bag and take old medications to the local sites below or visit

www.amadorgov.org/departments/waste-management-recycling for more information

- Lone Pharmacy 307 Preston Ave Lone, Ca 209-274-2432
- Lone Police Department 1 E Main St Lone, Ca 209-274-2456
- Jackson Police Department 33 Broadway, #D Jackson, Ca 209-223-1771
- Walgreens 475 CA-49, Sutter Creek, Ca 209-267-5128



Options for TVs, Monitors, Electronics

CRTs (TVs and computer monitors), computers, keyboards, printers, ink and toner cartridges, fax machines, cell phones, DVD players, VCRs, radios and other electronics can be taken to the lone or Pine Grove transfer stations. Phone (209)274-2237 or Visit www.aceswaste.com for a list of what is accepted.



Motor Oil and Oil Filters

Motor oil can be poured into a special receptacle located at both the Buena Vista and Pine Grove Transfer Stations. Oil filters can be placed in gray box next to oil receptacle to drain. **Motor Oil and Oil Filters can be taken to either Transfer Station Daily.



Cooking Oil

Pour **cooking** oil into a clear plastic container like a plastic milk jug. Secure lid with tape. Recycle cooking oil on designated HHW collection days. Never pour cooking oil down your household drain.

FIRE DANGER!

Cell phones with batteries can be flammable. Please take cell phones to the Buena Vista or Pine Grove Transfer Stations for safe disposal



2023 HOUSEHOLD HAZARDOUS WASTE COLLECTION

**FREE TO
COUNTY
RESIDENTS!**

WHEN: AS SCHEDULED BELOW

**WHERE: BUENA VISTA WASTE TRANSFER STATION
6500 BUENA VISTA ROAD, IONE,**

TEL: 209.274.2237

TIME: 9:00AM TO 1:00PM

NO BUSINESS WASTE ACCEPTED

Call Waste Management Department at
223-6429

SCHEDULED COLLECTION EVENT DATES FOR 2023:

JANUARY 7, 21

FEBRUARY 4, 18

MARCH 4, 18

APRIL 1, 15

MAY 6, 20

JUNE 3, 17

JULY 8, 22

AUGUST 5, 19

SEPTEMBER 9, 23

OCTOBER 7, 21

NOVEMBER 4, 18

DECEMBER 2, 16

COMMON HOUSEHOLD HAZARDOUS WASTE PRODUCTS ACCEPTED:

WASTE LIMIT: 15 GALLONS OR 125 POUNDS PER TRIP

GASOLINE

BRAKE FLUID

POOL CHEMICALS

MERCURY PRODUCTS (THERMOSTATS & SWITCHES)

HOUSEHOLD CLEANERS

AUTOMOTIVE BATTERIES

HOME-USE SHARPS (INJECTION NEEDLES)

NON-EMPTY AEROSOL CANS

PESTICIDES & INSECTICIDES

PAINTS & THINNER

OLD/EXPIRED MEDICATIONS (Rx) - TAKE TO LOCATIONS: JACKSON PD, IONE PD,

IONE PHARMACY, WALGREENS

**Fluorescent Tubes & Bulbs
Household Batteries**

Take to:
Meeks Lumber
Ione Ace Hardware
Pine Grove Hardware
Pioneer Hardware

**Electronic Devices
Cell Phones
Computers & Televisions**

**Accepted at ACES Buena Vista
and Pine Grove Stations during
Normal Business Hours**

NOT ACCEPTED:

Explosives, ammunition, narcotics, radioactive waste.

For more information please call Amador County Waste Management Department at 223-6429 or visit

www.amador.gov/departments/waste-management-recycling

County Clean-up Voucher

We are providing customers in the unincorporated county areas with free disposal of one cubic yard of household trash per year.

Please save this card for your use any time during the year – you will not receive another card if this one is lost or discarded.

- Present this voucher card with your load of household trash at either the Pine Grove or Buena Vista transfer stations (see below for locations and hours).
- You will receive credit at the transfer station for one cubic yard of household trash, no matter how large the load.
- A cubic yard = 3' x 3' x 3' (approx. SIX 13-gallon trash bags or about ½ of a full-size pick-up bed). Please ensure to cover loose loads when transporting to the transfer station.
- **Please, no Household Hazardous Waste (see Toxics). Household Hazardous Waste is accepted for free twice a month at the Buena Vista Transfer Station.**

Questions? Please call ACES customer service at 209-274-2237 or email us at info@aceswaste.com

Pine Grove Transfer Station

19801 Berry St
Pine Grove, CA 95665

Hours of Operation:

Tuesday - Saturday
9am - 12pm
1pm - 4pm
CLOSED SUNDAY &
MONDAY

Buena Vista Transfer Station

6500 Buena Vista Rd
Ione, CA 95640

Hours of Operation:

Open 7 days a Week
First Sunday in March to first Sunday in November
9am - 5pm
First Sunday in November to first Sunday in March
8:30am - 4:30pm

ORANGE RECYCLING BAGS

Two Orange Bags Serviced Every Week

PLACE RECYCLABLES IN BAGS
AND TIE ENDS SECURELY



Chipboard boxes,
paper products,
cartons



Magazines,
paperbacks,
junk mail

Extra cardboard
should be flattened,
bundled into 2'x2'
squares and placed
next to cart



Empty cans,
small metal items



Empty glass containers



Empty plastic containers, small plastic
items

REMINDERS

• If you were delivered 104 orange bags at one time for recycling (a one-year supply), please use **2 orange bags per week****

- Place filled orange recycle bags in 64g recycle cart
- Collections are **WEEKLY** on the same day as your garbage
- Be sure all materials fit inside the container with the **LID CLOSED**.
- For a missed pickup call (209)274-2237 within 24 hours to report container not serviced.

• Go to www.aceswaste.com to try our Waste Wizard tool for information about reuse options and What Goes Where.

NOT FOR ORANGE RECYCLE BAGS

- ❌ Electronics (see Toxics Page)
- ❌ Food Scraps (garbage container)
- ❌ Green Waste (garbage container)
- ❌ Garbage (garbage container)
- ❌ Hazardous Waste (Toxics)
- ❌ Styrofoam (garbage container)
- ❌ Waxed cardboard (garbage container)

Place container out
by 6 am. At least 3 ft.
between containers &
any other object.

GARBAGE Serviced Every Week

Place container out by 6 am. Leave at least 3 feet between containers and any other object.



REMINDERS

- Place only trash in your garbage container. (Recyclables go into your blue container.)
- Be sure all materials fit inside the container with lid closed.
- For a missed pickup call (209)274-ACES within 24 hours to report container not serviced.
- Before discarding, consider reusing or donating.

CONTAINER SIZES

Containers are available in the following sizes:

- Garbage: 32, 64, 96 gallons (Rates vary based on service area)
- Container dimensions:

Size	Height	Width	Depth	Footprint
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WHAT NOT TO PUT IN YOUR GARBAGE CART

- ☒ Batteries*
- ☒ Fluorescent bulbs*
- ☒ Hazardous Waste*
- ☒ Medical sharps*
- ☒ Recyclables (See Recycling page)

*(See Toxics page)

For more What Goes Where information or questions regarding your garbage service, contact our ACES office or Visit www.aceswaste.com to try our Waste Wizard tool.



EZ CLEAN UP

JUNK REMOVAL SERVICE

10% Discount
For ACES
Customers

Amador County's only full service clean up and hauling service. Residential and Commercial uses. Learn more at ezcleanupservices.com or call us at 209-274-2237

APPLIANCES

- Air conditioner
- Dishwasher
- Dryer
- Freezer
- Hot water heater
- Microwave ovens
- Refrigerator
- Stove
- Swamp cooler
- Washer



FURNITURE

- Cabinet
- Chair
- Couch/sofa
- Hide-a-bed
- Box spring (any size)
- Mattress (any size)
- Table



TIRES

- Tires (limit 9)

Items not accepted:

Paint, chemicals, solvents, oil drums (unless empty with top and bottom removed), oil and propane tanks, any hazardous materials. *See Toxics page.

ELECTRONICS

- TV sets (any size)
- Computer monitors
- Electronics



CONSERVE



Do More – Beyond Curbside!

What Happens to Recyclables & Garbage

Q. What happens to my recyclables?

A. After your recyclables are emptied into our truck, they are taken to a local recycling facility to be processed. There, they travel down a conveyor belt where employees separate them into different commodities. The different material types are then baled together and sold. To be remade into something new and usable again.

Q. What happens to my garbage?

A. Anything that is placed in the garbage container becomes trash forever. Even recyclables that are in the trash like cardboard, cans, or bottles, are taken to our Buena Vista or Pine Grove Transfer Station and then loaded into a semi-truck to be taken to Kiefer Landfill in Sloughhouse, Ca. Employees do not sort through garbage and pick out recyclable items. Make sure to put all your recyclable items in the recycling container.

What is Senate Bill 1383?

SB1383 passed in 2016 as part of California's larger strategy to combat climate change. Its goal is to reduce global warming super pollutants like methane gas. Methane is generated when organic materials break down in landfills and is 84 times more potent than carbon dioxide. Organic waste comprises half of California's disposed waste stream. Organic waste includes food waste, paper, cardboard, green waste, organic textiles and carpets, lumber, wood, biosolids, digestate, manure and sludge.

Why is it important?

- Food waste alone is comprised of 13% of the state's waste. Recovering edible food can feed millions of Californians.
- Environmental benefits, such as fighting climate change, improved air quality & less waste in landfills.
- Creates thousands of green jobs.

Is Amador County Exempt?

Amador County has been granted a rural exemption from curbside collection of organic materials. Food scraps and food-solid paper should continue to be placed in your garbage container during the duration of the exemption.

ACES and our local governments still have additional responsibilities due to SB1383 such as implementing color coded lids and carts with labeling to provide clarity on what goes into recycling versus garbage and sharing useful information about the prevention of organic waste generation.





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Did you know that we offer a mobile app for all things recycling? Search for ACESwaste in the Apple or Google app stores and download today! You'll find a custom collection day calendar and a Waste Wizard to search what goes where!