

2023

# Residential Services Guide



6500 Buena Vista Rd Ione, CA 95640  
209-274-2237  
[www.aceswaste.com](http://www.aceswaste.com)



# SERVICES

Account:

## Just Give Us a Call



Quick & Convenient!

### How to Reach Us

For prompt resolution of service problems or questions about your service:

- Visit [www.aceswaste.com](http://www.aceswaste.com) where you can view your custom collection schedule, use our Waste Wizard tool, or send an email inquiry.
- Call (209) 274-ACES, fax (209) 274-4308; or
- Visit our office located at 6500 Buena Vista Rd, Lone, CA

### Missed Collection?

- Please call (209) 274-ACES within 24 hours to report that your garbage, recycling container has not been serviced.
- If your garbage was missed because of poor weather or road conditions double your normal garbage will be collected the following week at no additional charge.

### Extra Material

- If you are expecting more trash or recycling than usual, call 24 hours prior to your regular collection day to arrange for a pickup of extra garbage. If the lid on your cart does not close, you may be subject to extra charges. Call (209) 274-2237 to schedule and for additional information.
- If you recycle or garden a lot, larger or additional containers are available for a small fee.

### Payment Options

Customers have four convenient ways to pay their garbage bills:

- Set up an secure account at [www.aceswaste.com](http://www.aceswaste.com) to make online payments.
- By mail, use the envelope provided with your bill.
- Call (209) 274-ACES to make a credit card payment by phone. We accept American Express, Visa, MasterCard, or Discover. We do not accept checks over the phone.
- In person at our ACES office located at 6500 Buena Vista Rd, Lone CA.
- There is a \$25.00 fee for all returned checks
- If your carts are pulled for non-payment, there is a \$15.00 cart return fee when you resume service.

# SERVICES

## Continued...

### Container Sizes

Containers are available in the following sizes:

- Garbage: 32, 64, 96 gallons (Rates vary based on service area)
- Recycling: 32 gallons for no charge. 64 & 96 gallon recycle carts are available for small monthly rent in available areas.
- Container dimensions:

Size	Height	Width	Depth	Footprint
32 gal.	38.5"	19.0"	22.0"	2.0 sq. ft.
64 gal.	42.0"	25.5"	27.0"	2.5 sq. ft.
96 gal.	46.5"	26.5"	33.5"	3.0 sq. ft.

### Handicap Service

- At no additional cost, customers demonstrating a qualifying handicap supported by a physician's letter describing their inability to place the container at the curb, can have carts serviced at their residence.
- Qualifying handicap service recipients must also provide evidence that no other occupant of the residential premises is physically able to place carts curbside for collection. Services will be reevaluated annually.

### Going on Vacation?

Please schedule vacation holds in advance:

- Minimum 2 weeks per hold.
- ACES will pick up your carts if your hold is 4 weeks or longer, they will be redelivered upon your return. Rental charges may apply if your carts are not removed during an extended vacation.
- Call (209)274-ACES for information or go online to [www.aceswaste.com](http://www.aceswaste.com)

### Service During Holidays

There is **NO** collection on **Christmas Day** and **New Year's Day**, collection will occur the following day. Garbage will be collected on all other holidays.



### Holiday Treecycling

Christmas trees can be recycled at either the Buena Vista or Pine Grove Transfer Stations or Amador County Airport. Flocked trees will not be recycled.

# TOXICS

## Household Hazardous Waste



### Old/Expired Medication

Remove labels, place in clean zipper bag and take old medications to the local sites below or visit

[www.amadorgov.org/departments/waste-management-recycling](http://www.amadorgov.org/departments/waste-management-recycling) for more information

- Lone Pharmacy 307 Preston Ave lone, Ca 209-274-2432
- Lone Police Department 1 E Main St lone, Ca 209-274-2456
- Jackson Police Department 33 Broadway, #D Jackson, Ca 209-223-1771
- Walgreens 475 CA-49, Sutter Creek, Ca 209-267-5128



### Options for TVs, Monitors, Electronics

CRTs (TVs and computer monitors),

computers, keyboards, printers, ink and

toner cartridges, fax machines, cell phones, DVD players, VCRs, radios and other electronics can be

taken to the lone or Pine Grove transfer stations. Phone (209)274-2237 or Visit [www.aceswaste.com](http://www.aceswaste.com) for a list of what is accepted.



### Motor Oil and Oil Filters

**Motor** oil can be poured into a special receptacle located at both the Buena Vista and Pine Grove Transfer Stations. Oil filters can be placed in gray box next to oil receptacle to drain. **\*\*Motor Oil and Oil Filters can be taken to either Transfer Station Daily.**

### Cooking Oil

Pour **cooking** oil into a clear plastic container like a plastic milk jug. Secure lid with tape. Recycle cooking oil on designated HHW collection days. Never pour cooking oil down your household drain.



### FIRE DANGER!

Cell phones and E-Waste with batteries can be flammable. Please take cell phones to the Buena Vista or Pine Grove Transfer Stations for safe disposal.



# 2023 HOUSEHOLD HAZARDOUS WASTE COLLECTION

**FREE TO  
COUNTY  
RESIDENTS!**

**WHEN: AS SCHEDULED BELOW**

**WHERE: BUENA VISTA WASTE TRANSFER STATION  
6500 BUENA VISTA ROAD, IONE,**

**TEL: 209.274.2237**

**TIME: 9:00AM TO 1:00PM**

**NO BUSINESS WASTE ACCEPTED**

Call Waste Management Department at  
223-6429

## **SCHEDULED COLLECTION EVENT DATES FOR 2023:**

**JANUARY 7, 21**

**FEBRUARY 4, 18**

**MARCH 4, 18**

**APRIL 1, 15**

**MAY 6, 20**

**JUNE 3, 17**

**JULY 8, 22**

**AUGUST 5, 19**

**SEPTEMBER 9, 23**

**OCTOBER 7, 21**

**NOVEMBER 4, 18**

**DECEMBER 2, 16**

## **COMMON HOUSEHOLD HAZARDOUS WASTE PRODUCTS ACCEPTED:**

***WASTE LIMIT: 15 GALLONS OR 125 POUNDS PER TRIP***

**GASOLINE**

**BRAKE FLUID**

**POOL CHEMICALS**

**MERCURY PRODUCTS (THERMOSTATS & SWITCHES)**

**HOUSEHOLD CLEANERS**

**AUTOMOTIVE BATTERIES**

**HOME-USE SHARPS (INJECTION NEEDLES) PAINTS & THINNER**

**NON-EMPTY AEROSOL CANS**

**PESTICIDES & INSECTICIDES**

**OLD/EXPIRED MEDICATIONS (RX) - TAKE TO LOCATIONS: JACKSON PD, IONE PD,**

### **IONE PHARMACY, WALGREENS**

**Fluorescent Tubes & Bulbs  
Household Batteries**

**Take to:**  
Meeks Lumber  
Ione Ace Hardware  
Pine Grove Hardware  
Pioneer Hardware

**Electronic Devices  
Cell Phones  
Computers & Televisions**

**Accepted at ACES Buena Vista  
and Pine Grove Stations during  
Normal Business Hours**

## **NOT ACCEPTED:**

**Explosives, ammunition, narcotics, radioactive waste.**

**For more information please call Amador County Waste Management Department at 223-6429 or visit**

**[www.amadorgov.org/departments/waste-management-recycling](http://www.amadorgov.org/departments/waste-management-recycling)**



# GARBAGE

Serviced Every Week

Place container out by 6 am. Leave at least 3 feet between containers and any other object.



## CONTAINER SIZES

Containers are available in the following sizes:

- Garbage: 32, 64, 96 gallons (Rates vary based on service area)
- Container dimensions:

Size	Height	Width	Depth	Footprint
32 gal.	38.5"	19.0"	22.0"	2.0 sq. ft.
64 gal.	42.0"	25.5"	27.0"	2.5 sq. ft.
96 gal.	46.5"	26.5"	33.5"	3.0 sq. ft.

## REMINDERS

- Place only trash in your garbage container. (Recyclables go into your blue container)
- Be sure all materials fit inside the container with lid closed.
- For a missed pickup call (209)274-ACES within 24 hours to report container not serviced.
- Before discarding, consider reusing or donating.

## WHAT NOT TO PUT IN YOUR GARBAGE CART

- ❌ Batteries\*
- ❌ Fluorescent bulbs\*
- ❌ Hazardous Waste\*
- ❌ Medical sharps\*
- ❌ Recyclables (See Recycling page)

\*(See Toxics page)

For more What Goes Where information or questions regarding your garbage service, contact our ACES office or Visit [www.aceswaste.com](http://www.aceswaste.com) to try our Waste Wizard tool



# RECYCLING

Serviced Every Other Week

## OK FOR RECYCLING



Corrugated cardboard

Corrugated cardboard

Chipboard

Paper products

Paper

Metal cans

(EMPTY. CLEAN. DRY.)

Metal items

Glass

(EMPTY. CLEAN. DRY.)

Plastics

(EMPTY. CLEAN. DRY.)



Empty cans,  
small metal items



Empty glass containers



Magazines,  
paperbacks,  
junk mail



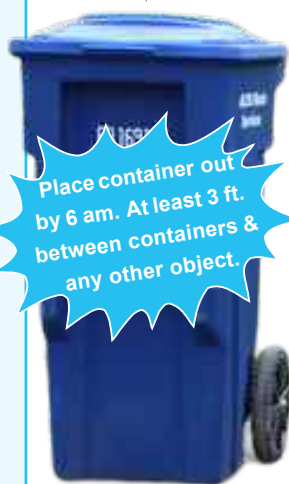
Chipboard boxes,  
paper products,  
cartons



Empty plastic containers, small plastic items

## REMINDERS

- A recycling container, included with service, is available in three sizes: 32g is no charge. 64 & 96 gal containers are available for a small monthly rent.
- Collections are **BIWEEKLY** (every other week) on the same day as your garbage service during recycle week. See calendar.
- Be sure all materials fit inside the container with the **LID CLOSED**.
- For a missed pickup call (209) 274-2237 within 24 hours to report container not serviced.
- Go to [www.aceswaste.com](http://www.aceswaste.com) to try our Waste Wizard tool for information about reuse options.



Place container out by 6 am. At least 3 ft. between containers & any other object.

## NOT FOR RECYCLE CONTAINER

- ❌ Electronics (see Toxics Page)
- ❌ Food Scraps (garbage container)
- ❌ Yard Waste (yardwaste container)
- ❌ Garbage (garbage container)
- ❌ Hazardous Waste (Toxics)
- ❌ Styrofoam (garbage container)
- ❌ Waxed cardboard (garbage container)

# YARD WASTE

Serviced Every Other Week

## OK FOR YARD WASTE



Cacti

Prunings

Yard trimmings

Leaves



## REMINDERS

- Collections are **BIWEEKLY** (every other week) on the same day as your garbage service during yard waste week. See calendar.
- Be sure all materials fit inside the container with the **LID CLOSED**.
- For a missed pickup call (209)274-2237 within 24 hours to report container not serviced.
- Additional yard waste containers are available for a small monthly rent.
- Go to [www.aceswaste.com](http://www.aceswaste.com) to try our Waste Wizard tool for information about reuse options.



Place container out by 6 am. Leave at least 3 feet between containers and any other object.

## NOT FOR YARD WASTE CONTAINER

- ❌ Food (garbage container)
- ❌ Ivy (garbage)
- ❌ Metal (recycle container)
- ❌ Palm fronds (garbage)
- ❌ Pet waste (garbage)
- ❌ Plastic bags (garbage)
- ❌ Rocks, concrete, sod and dirt (transfer station)



# CONSERVE



## Do More – Beyond Curbside!

### What Happens to Recyclables & Garbage

#### **Q. What happens to my recyclables?**

**A.** After your recyclables are emptied into our truck, they are taken to a local recycling facility to be processed. There, they travel down a conveyor belt and employees separate them into different commodities. The different material types are then baled together and sold.

#### **Q. What happens to my garbage?**

**A.** Anything that's put into the garbage becomes trash forever. What you put in your garbage container (even recyclables like cardboard, cans or bottles), are taken to our Buena Vista Transfer Station and then transported to Kiefer Landfill in Sloughhouse, Ca. Employees do NOT sort through garbage and pick out recyclable items. Make sure to put all recyclable items in your recycling container.

### What is Senate Bill 1383

**SB1383** passed in 2016 as part of California's larger strategy to combat climate change. It's goal is to reduce global warming super pollutants like methane gas. Methane is generated when organic materials break down in landfills and is 84 times more potent than carbon dioxide. Organic waste includes food waste, paper, cardboard, green waste, organic textiles and carpets, lumber, wood, biosolids, digestate, manure and sludge.

#### **Why is it important?**

- Food waste alone is comprised of 13% of the state's waste, recovering edible food can feed millions of Californians.
- Environmental benefits, such as fighting climate change, improved air quality & less waste in landfills.
- Creates thousands of green jobs.



### Is Amador County Exempt?

Amador County has been granted a rural exemption from curbside collection of organic materials. Food scraps and food-soiled paper should continue to be placed in your garbage container during the duration of the exemption.

ACES and our local governments still have additional responsibilities due to SB1383 such as implementing color coded lids and carts with labeling to provide clarity on what goes into recycling versus garbage as well as sharing information about the prevention of organic waste generation.

# EZ CLEAN UP

## JUNK REMOVAL SERVICE

10% Discount  
For ACES  
Customers

Amador County's only full service clean up and hauling service. Residential and Commercial uses. Learn more at [ezcleanupservices.com](http://ezcleanupservices.com) or call us at 209-274-2237

### APPLIANCES

- Air conditioner
- Dishwasher
- Dryer
- Freezer
- Hot water heater
- Microwave ovens
- Refrigerator
- Stove
- Swamp cooler
- Washer



### FURNITURE

- Cabinet
- Chair
- Couch/sofa
- Hide-a-bed
- Box spring (any size)
- Mattress (any size)
- Table



### TIRES

- Tires (limit 9)

### Items not accepted:

Paint, chemicals, solvents, oil drums (unless empty with top and bottom removed), oil and propane tanks, any hazardous materials. \*See Toxics page.

### ELECTRONICS

- TV sets (any size)
- Computer monitors
- Electronics



# 2023

## Yard waste and Recycling Collections

Yard waste & Recycling  
Collections on  
Alternating Weeks

JANUARY 2023						
SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

FEBRUARY 2023						
SUN	MON	TUE	WED	THU	FRI	SAT
	5	6	7	8	9	10
	12	13	14	15	16	17
	19	20	21	22	23	24
	26	27	28			

MARCH 2023						
SUN	MON	TUE	WED	THU	FRI	SAT
	5	6	7	8	9	10
	12	13	14	15	16	17
	19	20	21	22	23	24
	26	27	28	29	30	31

APRIL 2023						
SUN	MON	TUE	WED	THU	FRI	SAT
	2	3	4	5	6	7
	9	10	11	12	13	14
	16	17	18	19	20	21
	23	24	25	26	27	28
	30					

MAY 2023						
SUN	MON	TUE	WED	THU	FRI	SAT
	1	2	3	4	5	6
	7	8	9	10	11	12
	14	15	16	17	18	19
	21	22	23	24	25	26
	28	29	30	31		

JUNE 2023						
SUN	MON	TUE	WED	THU	FRI	SAT
	4	5	6	7	8	9
	11	12	13	14	15	16
	18	19	20	21	22	23
	25	26	27	28	29	30

JULY 2023						
SUN	MON	TUE	WED	THU	FRI	SAT
	2	3	4	5	6	7
	9	10	11	12	13	14
	16	17	18	19	20	21
	23	24	25	26	27	28
	30	31				

AUGUST 2023						
SUN	MON	TUE	WED	THU	FRI	SAT
	6	7	8	9	10	11
	13	14	15	16	17	18
	20	21	22	23	24	25
	27	28	29	30	31	

SEPTEMBER 2023						
SUN	MON	TUE	WED	THU	FRI	SAT
	3	4	5	6	7	8
	10	11	12	13	14	15
	17	18	19	20	21	22
	24	25	26	27	28	29

OCTOBER 2023						
SUN	MON	TUE	WED	THU	FRI	SAT
	1	2	3	4	5	6
	8	9	10	11	12	13
	15	16	17	18	19	20
	22	23	24	25	26	27
	29	30	31			

NOVEMBER 2023						
SUN	MON	TUE	WED	THU	FRI	SAT
	5	6	7	8	9	10
	12	13	14	15	16	17
	19	20	21	22	23	24
	26	27	28	29	30	

DECEMBER 2023						
SUN	MON	TUE	WED	THU	FRI	SAT
	3	4	5	6	7	8
	10	11	12	13	14	15
	17	18	19	20	21	22
	24	25	26	27	28	29
	31					

Recycling weeknights marked in BLUE. Place your trash cart & BLUE recycling cart at the curb by 6:00 am on your collection day.

Blue recycle carts in specified areas only.

Orange recycle bags will be provided in other areas.

Drivers work every holiday except Christmas Day and New Year's Day

This schedule available on line at

[www.aceswaste.com](http://www.aceswaste.com)

PRINTED ON POST CONSUMER RECYCLED PAPER

Yard Waste weeknights marked in GREEN. Place your trash cart & GREEN yard waste cart at the curb by 6:00 am on your collection day.

Yard Waste collection is available within the city limits of Anadarko City.

lone, Jackson, Plymouth and Sutter Creek.



6500 Buena Vista Rd  
Ione, Ca 95640

(209)274-2237  
[www.aceswaste.com](http://www.aceswaste.com)



Did you know that we offer a mobile app for all things recycling? Search for ACESwaste in the Apple or Google app stores and download today! You'll find a custom collection day calendar and a Waste Wizard to search what goes where!